



COMMONLY ASKED QUESTIONS

WHERE IS THE EVENT LOCATED?

ANSWER: Santa Anita Race Track is conveniently located in Arcadia, California off the 210 and can be accessed through Gate 3 if you come from the West or Gate 5 if you come from the east.

HEALTH AND SAFETY GUIDELINES: DO I HAVE TO WEAR A MASK OR BE VACCINATED?

ANSWER: We will follow the strict guidelines of the CDC and their recommendations for all mass gathering events. Please see our updated information located on our website.

ARE SEASON PASSES AVAILABLE?

ANSWER: Yes they are available on our website under the ticketing page

WHAT IF I BUY TICKETS AND CAN'T GO ARE THEY TRANSFERABLE?

ANSWER: All tickets are transferable but once the QR code is scanned the ticket becomes active and non transferable.

WHAT HAPPENS IF I LOSE MY TICKET?

ANSWER: You will be directed to guest services on site or reach out to info@statefairent.com and an associate will get back with you.

WILL THERE BE A TICKET / WILL CALL BOOTH ON SITE?

ANSWER: Yes there is a Ticket / Will Call booth located at Gate 5. As well as Scannable QR codes to purchase tickets.

WHERE IS GUEST SERVICES AND LOST AND FOUND LOCATED?

ANSWER: Guest services, Lost and Found and Child Lost and Found is located at Gate 3.

IS THERE A DISCOUNT FOR MILITARY AND FIRST RESPONDERS?

ANSWER: Yes all Military and First responders who show Id will be given 5 digital credits to use throughout the park. Go to Magic Money Activation trailer. Located at the entrance to Midway. We will also be having a military appreciation day that will save 50% off admission with code.

MAGIC MONEY: WHAT HAPPENS IF I HAVE CREDITS LEFT ON MY BAND OR CARD?

ANSWER: All digital credits are redeemable at any future State Fair Entertainment Events and are able to be used at the 2022 State Fair.

DO I HAVE TO BUY ADDITIONAL TICKETS TO EXPERIENCE THE LIVE ENTERTAINMENT OR SHOWS?

ANSWER: No. All entertainment is included with a General Admission ticket.

IN AND OUT PRIVILEGES

ANSWER: No. Once you leave the event you will not be able to return without purchasing a new admission ticket. For special circumstances you can speak with the ticketing and will call customer service.

WHAT ARE THE RIDE RESTRICTIONS?

ANSWER: All restrictions are posted at each ride but generally have some height, health and physical capabilities recommendations and restrictions.

ARE THERE PERSONAL FOOD AND DRINK ALLOWANCES?

ANSWER: No personal food and or beverage is allowed to be brought inside the park.

WHAT TYPES OF FOOD WILL BE AVAILABLE?

ANSWER: We have all the best fair food as well as vegan, gluten free and vegetarian options available at the fair.

WILL ALCOHOL AVAILABLE ONSITE?

ANSWER: Yes alcohol will be available for purchase onsite for 21 and older with ID

WILL THERE BE DRINKING FOUNTAINS ON SITE?

ANSWER: Free water refresh station will be located on site

WHAT TYPES OF RENTALS WILL BE AVAILABLE?

ANSWER: There will be scooter, wheelchair, wagon rental available

ARE WAGONS AND STROLLERS ALLOWED?

ANSWER: Yes. They will have to be scanned and wanded and will be limited in size to no larger than a double stroller.

DO YOU HAVE DISABLED PARKING AND SEATING FOR CONCERTS?

ANSWER: Yes, there is Disabled Parking available on site and a designated Disabled seating area .

WILL THERE BE SECURITY THROUGHOUT THE PARK?

ANSWER: Yes we have hired a professional security team that will be available to assist guests wherever and whenever they are needed.

WILL THE PARKING LOTS BE LIGHTED?

ANSWER: All of our parking lots are lit for security and safety purposes.

WHAT IS THE EMERGENCY EVACUATIONS PLAN?

ANSWER: There is an emergency evaluation plan in place and is communicated through video boards located throughout the fairgrounds.

WILL THERE BE METAL DETECTORS AND BAG SEARCHES?

ANSWER: Everyone who enters will either be asked to walk through a metal detector or be wandered. All bags will have to be searched upon entry and are limited to a single backpack or diaper bag per family. Absolutely no weapons of any kind will be allowed on the grounds and will be confiscated at that security discretion upon entry.

WILL THERE BE PHONE CHARGING STATIONS?

ANSWER: Yes we will have charging stations located in some of the general seating areas and Magic Money redemption and reload locations

WHAT TYPES OF RESTROOMS WILL BE AVAILABLE?

ANSWER: We will supply Gender Neutral Restrooms as well as dedicated Handicap and Baby Changing stations restrooms. There is a nursing station located in the Expo Tent as well as the paddock area.

IS THERE WIFI AVAILABLE?

ANSWER: There is very limited public wifi available inside the paddock area.

WILL THERE BE AN ATM ON SITE?

ANSWER: There are limited ATM located inside the expo tent. We will be utilizing CC & Magic Money digital currency. Magic money has the ability to accept cash or CC.

WILL SMOKING OR VAPING ALLOWED INSIDE THE PARK?

ANSWER: Yes there will be dedicated smoking and vaping areas. No THC products will be allowed in our family friendly atmosphere.

DO YOU HAVE SHADE OR A/C:

ANSWER: Yes, the Expo Center Tent has A/C and there are shaded seating areas in addition to the Paddock area for beautiful shaded seating.

CAN I BRING LOUNGE CHAIRS AND OR UMBRELLAS?

ANSWER: No lounge chairs allowed, small personal umbrellas that fit in a purse or backpack are allowed.

ARE PETS ALLOWED?

ANSWER: Only officially licensed guide dogs are allowed. No pets or comfort animals of any kind are permitted.

WILL THERE BE AN UBER & LYFT AND DROP OFF AREA?

ANSWER: There are designated drop off areas at Gate 8 off Baldwin AVE.

IS THERE RV, BUS , LIMO, PARKING?

ANSWER: Yes there is RV, Bus and Limo parking available for purchase in advance

WILL THERE BE SATELLITE WAGERING STATIONS?

ANSWER: There is a satellite wagering station set up in the paddock area for the general public.

WHAT IS YOUR RAIN PLAN?

ANSWER: All operations will continue in light drizzle. Some ride operations will be halted due to heavy rain. All ride and game operations will be halted due to lightning.